

Passenger Assistance



Due to the absence of immigration and customs services at Aviano Air Base, Space-Available travel is restricted to locations within the Schengen Region. The 724th Air Mobility Squadron (AMS) will post updates to the 72-hour schedule as opportunities become available. For questions or concerns, contact the Passenger Service Center before your travel for the latest information on flight restrictions and schedules.

Commercial: +39-0434-308242

DSN: (314) 632-8242

Email: AvianoSpaceA@us.af.mil
Hours of operation:
0800L-1500L

AMC Passenger Terminal Survey or Interactive Comment Evaluations (ICE)

QR Code is also available through out the Terminal Area

https://ice.disa.mil/index.cfm?fa=card&sp=112382&s=404&dep=*DoD&sc=30



Space Available Reminders



- SPACE AVAILABLE (SPACE-A) IS A PRIVILEGE
- WHEN MISSION & CARGO LOADS ALLOW, SEATS MAY BE MADE AVAILABLE TO ELIGIBLE PASSENGERS
- PLEASE BE AWARE THAT SPACE-A TRAVELERS MUST BE PREPARED TO COVER COMMERCIAL TRAVEL EXPENSES IF SPACE-A FLIGHTS ARE CHANGED OR BECOME UNAVAILABLE
- PER DODI 4515.13, SECTION 4 PARAGRAPH 4.1.A, RESERVATIONS: THERE IS NO GUARANTEE OF TRANSPORTATION, AND RESERVATIONS WILL NOT BE ACCEPTED OR MADE FOR ANY SPACE AVAILABLE TRAVELER. ALL FLIGHTS ARE SUBJECT TO CHANGE OR CANCELLATION WITHOUT NOTICE

ACTIVE DUTY PERSONNEL: TO SIGN UP FOR THE SPACE A PROGRAM YOU MUST BE IN LEAVE STATUS



Space Available Reminders







- Each passenger may check two pieces of luggage up to 70 pounds and 62 linear (length+width+height) inches each. Motorized assistance equipment may not exceed 100 pounds in weight.
- Luggage allowances may be combined per family, e.g. 4 checked items are allowed for a 2-passenger family (Pooling baggage). Passengers should include their name and current address on or inside checked luggage. It is also advisable to place a copy of appropriate leave paperwork in checked luggage.
- Passengers are also permitted one, 45-linear inch, hand-carried item, e.g. small suitcase, garment bag, backpack. This item must fit under the seat or in available overhead compartments in the cabin area. Items that are too large must be checked and will count against the passenger's checked luggage limit and One hand-carried, personal item, e.g. cosmetic case, purse, briefcase, is also permitted. Note: Luggage allowances may be limited by smaller-size aircraft or other factors. Check with passenger service agents for more information.
- Per AMC: Excess Baggage costs are \$125 per excess baggage piece